Breaking Down the Barriers

What is a barrier?



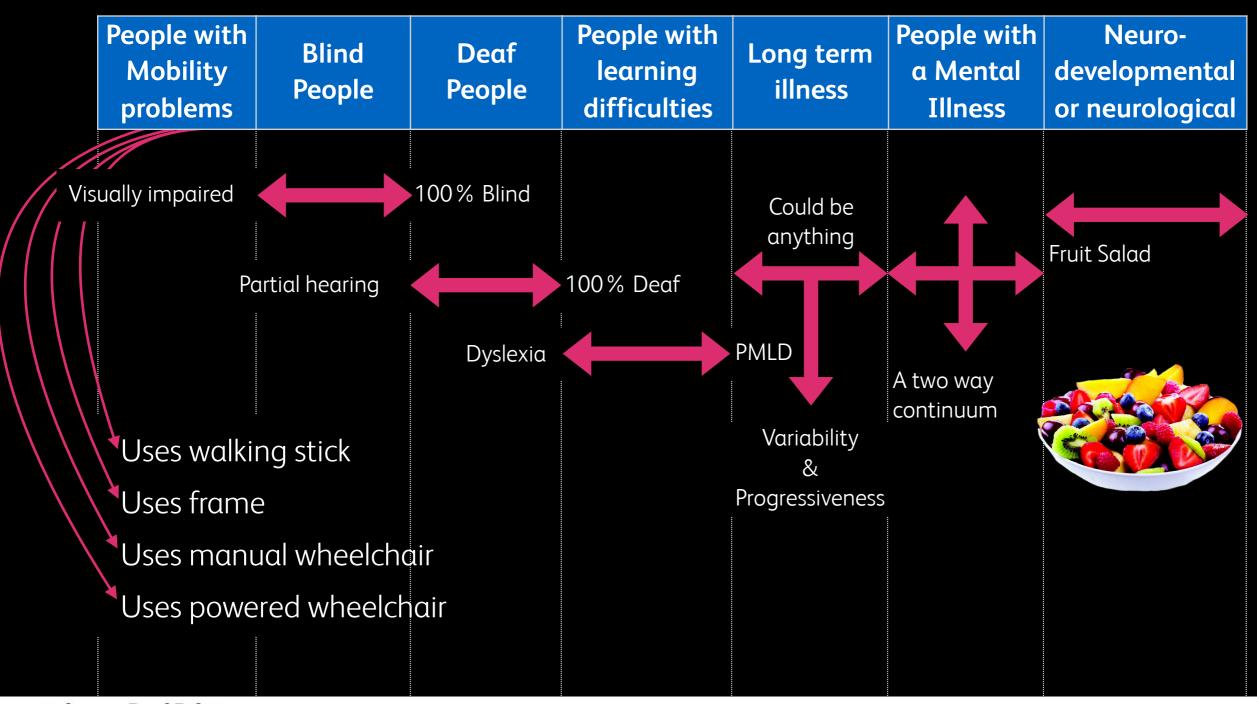
Physical Barriers

What is a barrier?



Attitudinal Barriers
Physical Barriers

Being Inclusive



What is a barrier?



Physical Barriers



Attitudinal Barriers

- Environmental Barriers
 - Stairs
- Informational Barriers
 - Small text
 - No alternative formats
 - No sign language or palantype

- Prejudice
- Discrimination
- Ignorance
- Patronising behaviour
- Refusing to help
- Not allowing assistance dog
- Hate Crimes



Accessibility - first steps

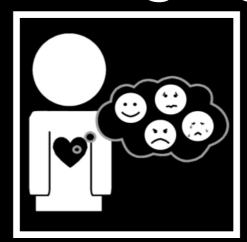
Means considering and budgeting for access before you do anything else

- Importance of budgeting for access so many reasons
- Crucial items for budgeting
 - ★Sign language interpreters/ palantypists/ loops/ IR etc.
 - ★Live Audio Description
 - ★ Alternative formats for Information
 - ★Front of house
 - **★**Mobility issues

Accessibility in Marketing

Means doing your marketing right

- Targeting
 - *Reaching a wider audience
- Legibility of printed materials
 - ★Fonts size and spacing
 - ★Backgrounds and colours
 - **★**Using Symbols (Pictos)
 - ★ and Bonnington, Easy on the i, Photo Symbols etc









Accessibility in Marketing

Means doing your marketing right

- Alternative formats for printed material*
 - ★Large Print, Audio, Braille
- Using own websites, apps and social networking sites effectively (WAVE - wave.webaim.org)
 - ★ Make sure you use the alt tags in Twitter, Facebook, Instagram and even now in MS Word
- Truth telling
 - ★Accurately list access provision: what you have and what you do not have

^{*} see docs in download pack

Accessibility in booking

Means getting vital information during the booking process

- The Booking Form/Page itself
 - ★ Same issues as for marketing keep it legible
- Ask about Access Requirements NOT Special Needs
 - ★ How do people know what to ask for?
 - ★ Tick boxes for some things, blank space for everything else

Accessibility at the venue

Indoor Venues - if not your own

- Check it out for yourself never trust that it is truly accessible
- Parking Spaces proximity to venue and enough blue badge spaces
- Public transport routes and times
- Directions to accessible entrances
- Access to all spaces, for all users, including toilets, cafe or other food service
- Facilitating quiet/er spaces

Accessibility of information

Means giving everyone the same access to information

- Alternative Formats for written info
 - ★Large Print, Audio, Braille
 - ★ Read it out (specially with presentations)
 - ★Dyslexia Font

OpenDyslexic3

- Interpreting spoken information
 - ★Induction Loops/ Infra Red
 - **★** Palantype
 - ★BSL Interpreters or SSE or Lip Speakers
- Easy Read or Symbol Supported



Assisted Performances or Screenings

- Sign language interpreted
- Palantype (speech to text)
- Captioned / sur/subtitled
- Subtitles relayed to iPad
- Audio description (III)
- Relaxed showings
- Integrated access







Sign Language Interpreters

The National Registers of Communication Professionals working with Deaf and Deafblind People





A national charity since 1911

Palantype/ Speech to Text













Accessibility - keep at it

Monitoring and Evaluation = Continuous Improvement

- Ask the right questions
- Pass on any suggestions/ complaints to the team
- If in doubt, consult

